

## Information centre development

# Patient Survey

Bradford Teaching Hospitals NHS Foundation Trust is building a new hospital wing. This will include an information centre for patients, visitors and other members of the public.

We would like to know what you think about how this information centre should look and run. You can do this by answering the questions in this short survey. Your views will be used to help us develop the centre in the best way to meet your needs .

**All responses are confidential.**

### 1. Is the development of an information centre a good idea?

Yes     No

#### Would you use it?

Yes     No

#### What would you like to use it for? Please state

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### 2. When you have looked for information did you find what you needed?

Yes     No

#### Comments

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### 3. How do you like to get information about health? Please state

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**4. What format would you prefer? (Tick all that apply)**

- From a website
- From a website, with the option to print or save information
- From a leaflet or booklet
- Something I can watch or listen to e.g. a DVD, CD, audio file ( MP3 or podcast)
- Face to face
- Other, please tell us what this is

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**5. What type of information would you like to see in the information centre? (Tick all that apply)**

- Social care
- Medical care
- Health and well-being
- Money advice
- Medical conditions
- Other, please tell us what else you would like

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**6. What would you want the information centre to look like? (Tick all that apply)**

- Open to walk through
- Closed and access through a door
- Mixture of open and closed
- Option to have open and closed areas
- Open plan area
- Other, please tell us

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**If the information centre had computers, would you need help to use them**

- Yes
- No

**5. Any other comments**

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# About you

These questions will help us make sure we have included as many different people as possible.

## My age (please tick):

- 0-30    31-50    51-70    70+

## Are you male or female?

- Male    Female

## Which of the following best describes your sexual orientation? (Tick one box only)

- Heterosexual / straight (opposite sex)  
 Bisexual (both sexes)  
 Gay or Lesbian (same sex)  
 Other  
 Prefer not to answer

## What is your main employment status?

(If on maternity or sick leave answer in relation to your usual employment status)

- Full time employment  
 Part time employment  
 Homemaker  
 Student (in education)  
 Retired  
 Unemployed – and seeking work  
 Unemployed – unable to work for health reasons  
 Other

## Do you have any of the following long-standing conditions (Tick all that apply)

- Deafness or severe hearing impairment  
 Blindness or partially sighted  
 A long-standing physical condition  
 A learning disability  
 A mental health condition  
 A long-standing illness, such as HIV, diabetes, chronic heart disease or epilepsy  
 No, I do not have a long-standing condition

**What is your ethnic group? (Tick ONE only)**

**A. White**

- English / Welsh / Scottish / Northern Irish / British
- Irish
- Gypsy or Irish Traveller
- Any other White background

**B. Mixed / Multiple Ethnic Groups**

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed / multiple ethnic background

**C. Asian Or Asian British**

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background

**D. Black / African / Caribbean / Black British**

- African
- Caribbean
- Any other Black / African / Caribbean background

**E. Other Ethnic Group**

- Arab
- Any other ethnic group